



## Jetsetters Terms and Conditions

**Jetsetters International** an independently owned and operated agency, acts solely as a general booking agent on behalf of the customer, for the purpose of processing bookings and reservations with various cruise lines and travel suppliers. **Jetsetters International** has no control over the travel suppliers, the fares charged for services, their policies and procedures, change in itineraries, the scheduling of their services, or their methods of providing services. Therefore, **Jetsetters International** shall not be liable or responsible, and is released of responsibility and liability, for any delay, inconvenience, loss or damage for personal or property injury, to any Passenger resulting from breach of contract or any acts or omissions on the part of any travel supplier, cancellation of any service by a travel supplier, any refund due from a travel supplier, any terrorist activities, civil or labour unrest, mechanical or construction defects or failures, diseases, local laws, climatic conditions, or any other cause.

Jetsetters International is not responsible for, nor will I attempt to hold it liable for, any injury, damage or loss I may suffer on account of any conditions, actions or omissions that are beyond its reasonable control. Travel to many parts of the world may involve the risk of a variety of hazards to my health and/or safety, including but not limited to disease, crime, terrorism and warfare. Because each traveler's risk tolerance is different, Jetsetters International is not in a position to advise me whether I should travel to any particular place at any particular time. Rather, to assist me in making an informed decision, I should refer to objective third-party sources of travel information, such as that maintained by the U.S. Department of State.

### Travel Supplier Policies:

Travel suppliers' brochures contain important information. Read travel suppliers' policies concerning cancellation penalties. It is each passenger's responsibility to have all required documentation, including but not limited to: (1) government issued birth certificate and photo ID, or (2) valid passport and/or visa. Passports are recommended for all travel. All passengers assume full responsibility for inquiring and confirming passport, visa, vaccination, other entry requirements, safety and security conditions of destinations to be visited. The "Taxes" category on the Travel Invoice includes air taxes, port taxes, departure fees, government fees and fuel surcharges if applicable. These costs are imposed by the suppliers and airlines and are subject to change until time of departure. **Jetsetters International** has no control over these taxes and fees and should they increase your invoice will reflect this increase.

### Travel Insurance:

Travel insurance provides protection in the event the trip is cancelled or delayed due to specified circumstances, as well as medical expense and baggage loss. Insurance is encouraged to be purchased independently at time of deposit. Policies and pricing can fluctuate if purchased 14 days beyond time of deposit. Jetsetters International does not file private insurance claims and are the sole responsibility of the client.

### Fees:

A planning fee is required at the start of the planning process; this amount is established based on the complexity of the trip. If air cannot be booked as a package with our suppliers, ticketing fees will be applicable for booking separate airfare. A \$50 ticketing fee will be applied to main cabin seating. All Premium economy seats will incur fees of \$75 per ticket and Business Class/First class seats \$100 per ticket. Jetsetters International will charge a \$100 fee for any revisions to current bookings.

### Documentation:

The addressee of the invoice will be the only recipient of invoices and is solely responsible to convey all information to all listed passengers. Passenger names must reflect full legal names as appears on passenger's valid passport. Notify your travel advisor immediately if any

corrections are needed. Suppliers may charge substantial fees plus applicable fare increases for any name changes. (For immigration and customs purposes it is essential that this information is accurate. Boarding airplanes or cruise ships may be denied if the information is inconsistent.) There is risk of cancellation by the supplier if the final payment is not received on time. Be aware that cancellation penalties may apply prior to the final payment date. Charge backs are the responsibility of the traveler and will result in cancelled services by the supplier if such dispute arises. All deposits are non-refundable but may be applied to future travel in certain instances.

U.S. citizens traveling to any destination outside of the United States will be required to present a valid U.S. passport. Passports must be valid for 6 months past the return date. Some countries require a visa for transit or entry. Passengers are responsible to ensure that they have all the proper documents for entry. All names on documents must match the legal name on your photo I.D., and travel document information must match tickets. Please check the State Department website at <https://travel.state.gov> for further information. Immunizations may also be required. Failure to comply with these regulations may result in denied boarding, denied entry, and/or government-imposed fines. If you are a citizen of another country, there may be additional requirements. Check with the nearest consulate or embassy of the destination you are traveling to and find out the entry requirements for non-U.S. citizens.

The addressee of the invoice and/or travel documents will be the only recipient of invoices and is solely responsible to convey all information to all listed passengers. Passenger names must reflect full legal names as appears on passenger's valid passport. Suppliers may charge substantial fees plus applicable fare increases for any name changes. (For immigration and customs purposes it is essential that this information is accurate. Boarding airplanes may be denied if the information is inconsistent.) There is risk of cancellation by the supplier if the final payment is not received on time. Be aware that cancellation penalties may apply prior to the final payment date.

Jetsetters International reserves the right to issue a Future Travel Credit in lieu of refunds at its sole discretion, in the event of cancellations caused by events or circumstances beyond its reasonable control, including but not limited to acts of governments, epidemics, pandemics, medical quarantines, severe weather conditions, war or terrorist acts or threats. The Future Travel Credit is not transferrable, non-refundable, and has no cash value. It is the responsibility of the client to pursue rebooking and initiate a change in writing via email. FTC is issued with expiration dates and must be used prior to expiration. Standard change fees, planning fees and cancellation policies apply to bookings made with FTC. Jetsetters International does not recall commissions on cancelled bookings from 2020 up to date. In the event a refund or credit is approved, the total will be subject to cancellation fees and NET rates less a 3.5% credit card fee.

Jetsetters International offers retail travel services to customers, which are provided by separate and independent vendors of travel services. Jetsetters International does not operate, control, or otherwise provide the services of the independent travel vendors. Jetsetters International an independently owned and operated agency, acts solely as a general booking agent on behalf of the customer, for the purpose of processing bookings and reservations with various cruise lines and travel suppliers. Jetsetters International has no control over the travel suppliers, the fares charged for services, their policies and procedures, change in itineraries, the scheduling of their services, or their methods of providing services. Therefore, Jetsetters International shall not be liable or responsible, and is released of responsibility and liability, for any delay, inconvenience, loss or damage for personal or property injury, to any Passenger resulting from breach of contract or any acts or omissions on the part of any travel

supplier, cancellation of any service by a travel supplier, any refund due from a travel supplier, any terrorist activities, civil or labour unrest, mechanical or construction defects or failures, diseases, local laws, climatic conditions, or any other cause.

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